67.3 66.5 67.4 68.1 67.4

Appendix 1

People Live Active, Healthier And Independent Lives

ADULT CARE

Argyll & Bute	67.3	66.5	67.4	68.1	67.4
FG median	64.4	62.9	65.7	61.9	61.9
Scotland	60.7	60.1	61.7	61.0	61.7

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398.3 397.0 390.3

Argyll & Bute FG median Scotland Lin

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Highest is best

Argyll & Bute continue to out-perform our Family Group and Scotland wide. There has however been a slight drop in the percentage of people in this category who are receiving care at home. There could be several factors for this reduction such as the number of people over 65 that require long term care as well as the size of the package delivered which will reflect the agreed eligibility criteria in place to ensure a fair allocation of care.

Although residential care costs are higher than our Family Group and Scotland wide the costs have reduced and now sit at 2017/18 levels. The reason for the reduction could be a combination of improved service delivery, care home running costs and the actual number of residents.

It should be noted that a lot of residential care home costs are fixed costs such as staffing, heating, lightning etc. as well as the normally higher costs for an islag

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The delivery and development of care at home remains our key deliverable to support adults at home. We have an established care at home strategic group.

The cost of service in the islands and remote and rural is beyond the control of the service. We aim for optimum occupancy however this will be affected in 2020-21 by the global pandemic. We have an established Care Homes and Housing Programme Board.

ADULT CARE

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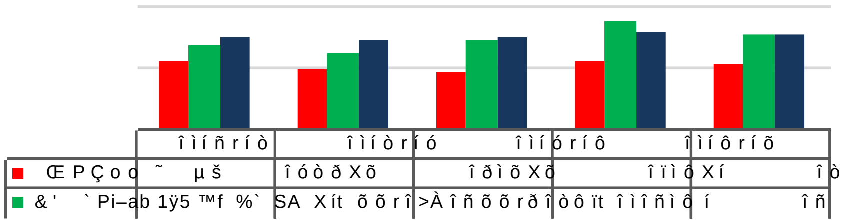

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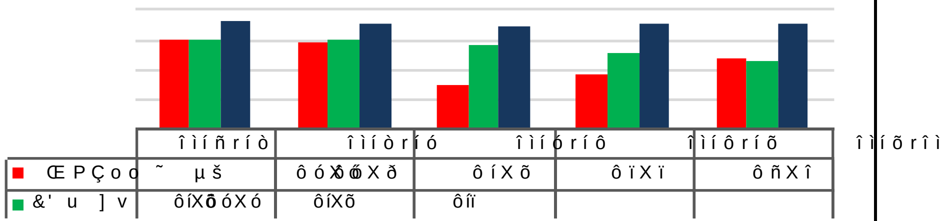

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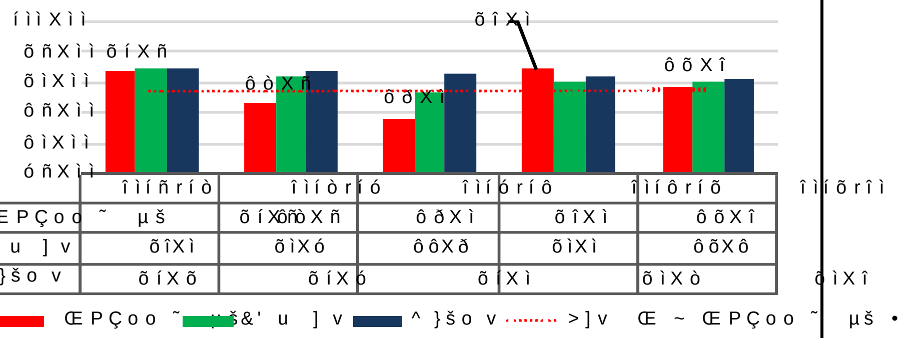

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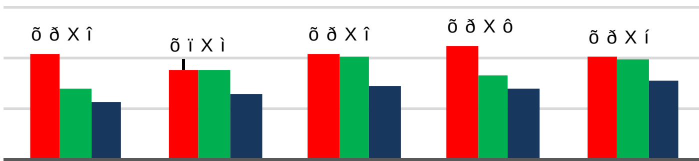

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Performance in this indicator has increased for all groups, with the average time taken by Argyll & Bute increasing by nearly 4 weeks. Currently Argyll & Bute performance in this indicator is slower than both our Family

Argyll& Butecontinuesto seea steadyrisein

Although we can facilitate and enable the performance of this indicator is it out with our control. It is important to see that Argyll & Bute is lower than our Family Group and significantly lower than Scotland.

Access to good digital infrastructure is a key driver of economic competitiveness and productivity. This indicator captures the proportion of all properties within the local authority area receiving superfast broadband.

Due to the upcoming Scottish Government Reaching 100% (R100) programme it is expected to see significant changes in Rural Unconnected areas. A considerable amount of this will be Fibre to the Premise (FTTP), unlike the previous Government intervention which was Fibre to the Cabinet (FTTC). FTTP is currently low across Argyll and Bute at 2.16% against 22% across the rest of Scotland.

How We Performed

The cost of providing the environment health service continues to decrease, however it remains higher than our Family Group and Scotland. It should also be noted that the costs of environmental health also include the costs of public conveniences.

This cost is presented per 1,000 population. As a result growing population in other areas of Scotland will have an effect when we compare our performance to others such as our Family Group or Scotland.

The service uses the APSE Environmental Health Performance Framework to measure and benchmark performance and this demonstrates a different picture. The costs are solely focussed on core environmental health activities and the APSE 2018/19 report identifies the cost for environmental health per 1,000 population as being £9,510. By comparison with 17/18 figures this is a reduction from £12,870. In 18/19 the average costs was £7,410 with the range between £2,490 to £10,410 within our family group. This work also identifies that our central costs are the highest of authorities in our grouping.

The cost for environmental health in 20/21 will increase as a result of the impact of COVID and the loss of income. For 21/22, with additional funding allocated to support COVID enforcement activities, £104K was allocated to the service from the Scottish Government funding, and therefore this will show an increase in future costs. This is not a true reflection as the costs are reducing and budget savings were made within the 21/22 budget.

There are discussions ongoing with Improvement Service to redesign this measure to provide a more meaningful indicator for the costs of environmental health.

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2019/20 Data not available.
This is a new indicator for the LGBF.
Argyll & Bute continues to show a reduction in CO2 emissions and remains below that of our Family Group and Scotland.

The performance shows consistent, steady improvement with this indicator.
There has been a significant reduction in the percentage difference between Argyll & Bute and Scotland wide while the percentage difference with our Family Group is now less than 0.5 of a percentage point.
There are several factors that have contributed to this change such as suitability improvements associated with capital investment; asset transfers; and further data cleansing.

Argyll and Bute remains the lowest region in the UK in terms of CO2 emissions per capita. This obviously a positive aspect of our natural capital like geography and demographics which include high

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How We Performed	How
Performance across all three groups has reduced slightly against the previous year. Although the cost of waste collection the ot 7 the yeae	against

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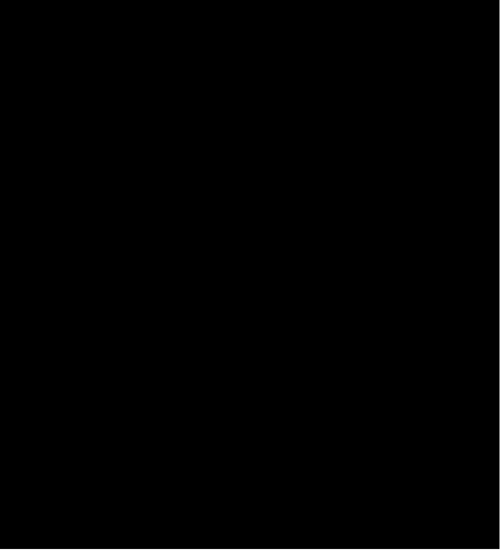
FG & Bute



How We Performed

All groups continue to increase the performance in this indicator with Argyll & Bute preforming better than our Family Group but below that of Scotland.

Generally there has been an awareness of environmental factors from both producers and consumers, including a greater focus on reducing unnecessary waste packaging, which in turn has resulted in less waste in the system overall.

How We Performed

Argyll & Bute has seen a large drop in satisfaction with refuse collection and is currently lower than our Family Group and Scotland. Overall satisfaction levels across all three groups has decreased.

The satisfaction data is drawn from the Scottish Household Survey (SHS) there are however limitations in relation to the very small sample sizes and low confidence levels. To To

Expected Future Performance and Impact of Policy Decisions

Initiatives such as the Deposit Return Scheme are likely to impact the recyclable material the Council collects, this is likely to have an impact on total household waste arising that is recycled. Council driven initiatives such as moving to co mingled recycling collections in the Kintyre area are expected to have a positive outcome in terms of the volume of material which is recycled.

Expected Future Performance and Impact of Policy Decisions

Some contract costs are currently being returned with around a 30% increase on pre Covid prices. This quite possibly reflects alternative methods of working which are being deployed, significant price increases in basi mein ðÂCovi0ifiCaoi icame cuma ride3 Tf -0.02804074(06) pj Tc 0.me/pC03 T_4(1)-9.9 (i)-46.7 (b0)-461.9 6n 2 . 6

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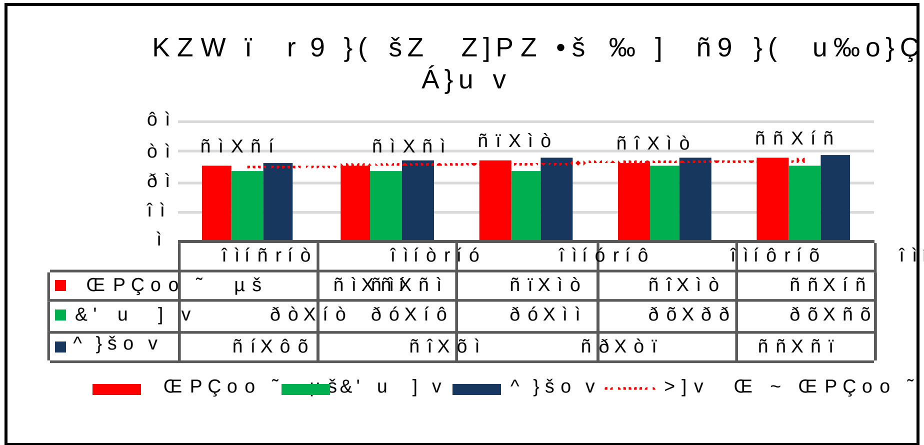

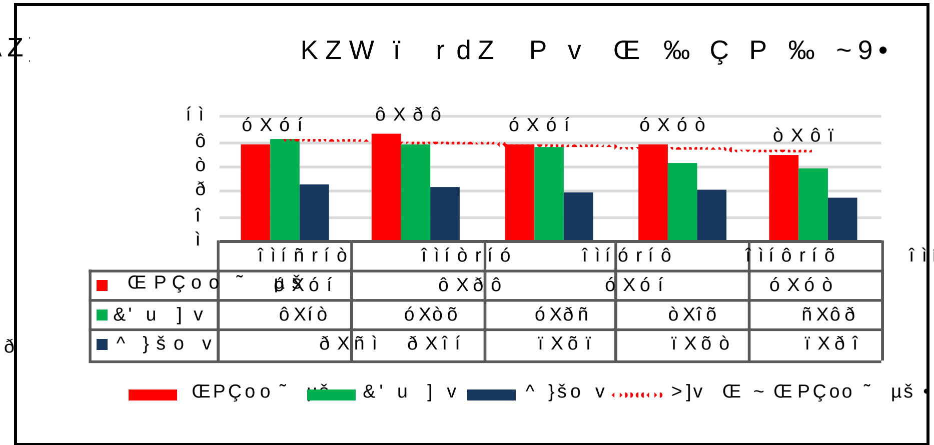

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How We Performed

How We Performed

This is a new indicator for the LGBF.

Higher is best.

This indicator has remained fairly consistent over the

How We Performed

The cost of collecting council tax has reduced by 33% and is the lowest cost so far achieved. The cost is also substancially lower than that of our Family Group and Scotland wide.

Expected Future Performance and Impact of Policy Decisions

Expect to maintain these costs at the current level in 2020/2021 however there will be an increase from 2021/2022 onwards due to a

How We Performed

Argyll & Bute continues to perform very well in this measure. To compliment the cost of collecting council tax the percentage of council tax collected is the highest achieved so far. The performance achieved is higher than our Family Group and Scotland wide.

Expected Future Performance and Impact of Policy Decisions

How We Performed

Performance in this indicator continues to